Appendix 3 – CSE Project Gantt Chart

PROJECT NAME: Customer Service Excellance Standard

ID	Task Name	2009 Aug	Sep	Oct	Nov	Dec	2010 Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	Meet all Assessment Services																				
	Agree Assessment Service & Plan																				
	Develop & Agree Project Plan																				
	Corporate Issues																				
	Health & Environmental Services																				
	Community & Customer Services																				
	Planning & Sustainable Communities																				
	New Communities																				
	Finance & Support Services																				
	Affordable Housing																				

Task Preparation
Self Assessment
Pre Assessment
Formal Assessment